

CASE MANAGEMENT IS HERE



You have access to a specialized team designed to keep your business running strong and growing. Transamerica’s Case Management group provides proactive support for all pre-issue needs to help you place more policies, faster.

MEET YOUR TEAM:

BRIANNA WILLIAMS SUPERVISOR	ALLY PITTMAN
RYAN HINDERLITER SUPERVISOR	JENNIFER PROCTOR
DIONA ORTIZ LEAD	TIFFANY WRIGHT
SUE BAKER	BARBARA KING
SAROEUTH CHHOEUNG	PRANGBUA (JAMY) LEONARD
KRISTIN DODS	STEPHANIE MONEYPENNY
DEJA JACKSON	ABBY RIES
ADAM LESTER	CHRISTINE SCHWARTZTRAUBER
CHRISTINE MOYER	JASON VIBAL



4 HOUR
response time

for inquiries received during normal business hours

Email: MOCaseManagement@transamerica.com
Call: 800-451-7586, access code 8556331
Hours: 9 a.m. – 8 p.m. ET

CASE MANAGEMENT BENEFITS

- Proactive outreach throughout the case life cycle — submission through policy delivery and all points in between — to ensure timely case placement
- Single case manager and personalized attention through resolution
- Streamlined communications on behalf of New Business, Underwriting, and Licensing and Commissions
- Guaranteed response time within four hours (during regular business hours)

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